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PMI *cfc*

SERVING THE BUSINESS AND EDUCATIONAL COMMUNITY OF CENTRAL FLORIDA THROUGH THE ADVANCEMENT OF PROJECT MANAGEMENT

PMI, Central Florida Chapter – Help Wanted.

The Board of Directors meets monthly to review the Chapter's performance and to plan for upcoming training, presentations and other events.

Each of the Vice Presidents has the ability to appoint Directors in their respective areas. These Directors will assist the VP in bringing the activities for that group to fruition.

For example, our classes for Project Managers preparing to take the PMP test are very labor intensive. Agnes Bishop, VP of Education and Certification, is actively recruiting leaders and workers for those sessions.

Jennifer Hamilton, VP of Programs is always looking for help in finding and evaluating presenters for our dinner meetings.



In 2007 we are planning to sponsor an event in addition to our bimonthly meetings. We'll need plenty of help for that. Contact any Vice President if you have interest in helping support your PMI Chapter.

See the president's corner for more.

How to Make Emotional Conversations Un-Emotional, a presentation for our April chapter meeting.

You are invited to the PMI Central Florida Chapter meeting on Tuesday, April 3rd, to hear Rick Morris, PMP (ITIL Practitioner, consultant, mentor, and creator of a non-profit foundation to promote Project Management), present "[How to Make Emotional Conversations Un-Emotional.](#)"

Project managers are routinely faced with dilemmas. Dilemmas such as sponsors mandating unreachable dates, teams unable to give reliable estimates, changing priorities and scope, and a myriad of other issues. The reactions to these issues generally range from utter frustration to apathy. The reactions then lead to emotional conversations such as "We can't possibly do this by then!" or "The Sponsor doesn't understand!" Rick will teach from his personal experience how to take these emotionally charged situations and turn them into unemotional conversations. This will not be the latest fad or psychology, but a simple, time-tested, experience based method to communicate with the entire project team from stakeholders to team members. Rick will share techniques on how to deal with mandated

dates to the extremely tense post negotiation of a project gone very wrong. The techniques will be applicable for internal project managers to consultants, and everywhere in between. How to turn emotional conversations into unemotional conversations has been what Rick feels as his personal key to his success.

The April 3rd meeting will be held at the Sheraton Orlando Downtown Hotel (formerly known as the Lake Ivanhoe Hotel) located at 60 S. Ivanhoe Blvd., off I-4, just north of downtown Orlando. Registration will be held 6:00 pm - 7:00 pm, dinner/business meeting from 7:00 pm - 8:00 pm, and speaker from 8:00pm - 9:15pm. Cost is \$25 per person. Payment for the 4/3 meeting will be accepted by cash or check at the door. Both members and non-members/guests are welcome.

Registration information for chapter meetings is available online at the [chapter website.](#)



Officer Reports

A monthly update on Central Florida Chapter core services and metrics.
This month: Education and Certification, Membership and Finance

Education and Certification:

The next Central Florida Chapter-sponsored PMP test preparation course is tentatively scheduled for June 16, 23 and 30, 2007. Once again the course will be available as a refresher for currently certified PMPs at a discounted rate of \$100. Contact VP of Education and Certification Agnes Bishop, CPM for details on upcoming courses and registration: thebishop2@att.net.

Membership: On January 1, 2007 our membership totaled 683. As of February 28, 2007 the chapter membership has increased to 717, a 4.98% gain. Contact VP of Membership Jim Harris, PMP at jim.harris@mybriighthouse.com with any questions about membership.

Finance: Through February 2007, the PMI Central Florida Chapter is tracking to budget.

The Chapter forwarded a total of \$33,322.74 in cash from the end of 2006. Income earned to-date, through dues and meeting fees, is \$4,190.00. Expenses through February 2007 total \$4,486.75. All departments maintained expenditures within budget through February. To obtain the full chapter statement, contact Pam Barkman, PMP, at treasurer2005@pmicfc.org.

Global Knowledge offers a complete line of educational programs for project management professionals. Our curriculum covers Project Management, IT Infrastructure Library™, Business Analysis, and Professional Skills. One of our introductory courses recently won Product of the Year from PMI, and our PMP Boot Camp has a 98% passing rate. More information on these programs and our complete course catalog are available online at www.globalknowledge.com/management. We also offer a variety of free resources on our site, including white papers, webinars, podcasts, and more. All this information is available online at no charge in our Knowledge Center, and we feel would be of value to your members. The entry point for the Knowledge Center is: <http://www.globalknowledge.com/training/olm/go.asp?find=PMILocal&country=United+States>

Visit our website at <http://www.pmicfc.org> for latest calendar updates and access to member-only services.



2007 Board

President: Tom Reale, PMP

Vice President of Membership and Recruiting: Jim Harris, PMP

Vice President of Programs: Jennifer Hamilton

Vice President of Marketing: Dan Humbert, PMP

Vice President of Education and Certification: Agnes Bishop, CPM

Vice President of Communications: Larry Everson, PMP

Vice President of Finance: Pam Barkman, PMP

Vice President of Records and Special Projects: Michael D. Langfield

President's Corner

It's amazing to me how quickly this year is going by. Already we're heading into April! Over the past two months the board has progressed our agenda for the year on several fronts, including housekeeping items (passing a finalized 2007 budget), and defining the general goals outlined at the start of the year in greater detail.

Our detailed goals for the year are broken down into four categories: image, sales and marketing, services, and operations and finance. The goals are:

Image	Sales and Marketing	Services	Operations and Finance
Establish close relations with other Region 14 Chapters – Tom Reale	Market ourselves to PMI Members that are not PMI CFC – Jim Harris, Dan Humbert	Small half-day event with guest speaker and hands-on Workshops – Jennifer Hamilton, Agnes Bishop	Audit books – Pam Barkman
Establish formal relationship with IIBA and QAI Organizations – Tom Reale, Larry Everson	Increase attendance at Meetings – Jennifer Hamilton, Larry Everson	Mentoring – Michael Langfield	Online registration/payments for meetings, PMP classes, seminar – Larry Everson
News Service (Professional) – Tom Reale, Jim Harris			

Board members who have overall ownership of the goals are listed above. If you have experience in any of the areas listed above and are looking for a way to contribute more broadly to the Central Florida Chapter, I implore you to contact the board member listed and discuss director-level opportunities within the chapter! Only by bringing together the diverse talents, skills, and experience levels from across our chapter will we accomplish these goals as an organization this year.

Our next meeting is right around the corner on Tuesday April 3rd at the downtown Sheraton Orlando on Ivanhoe Boulevard. I hope to see you there!
Tom Reale, PMP,
President

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<http://www.pmicfc.org>